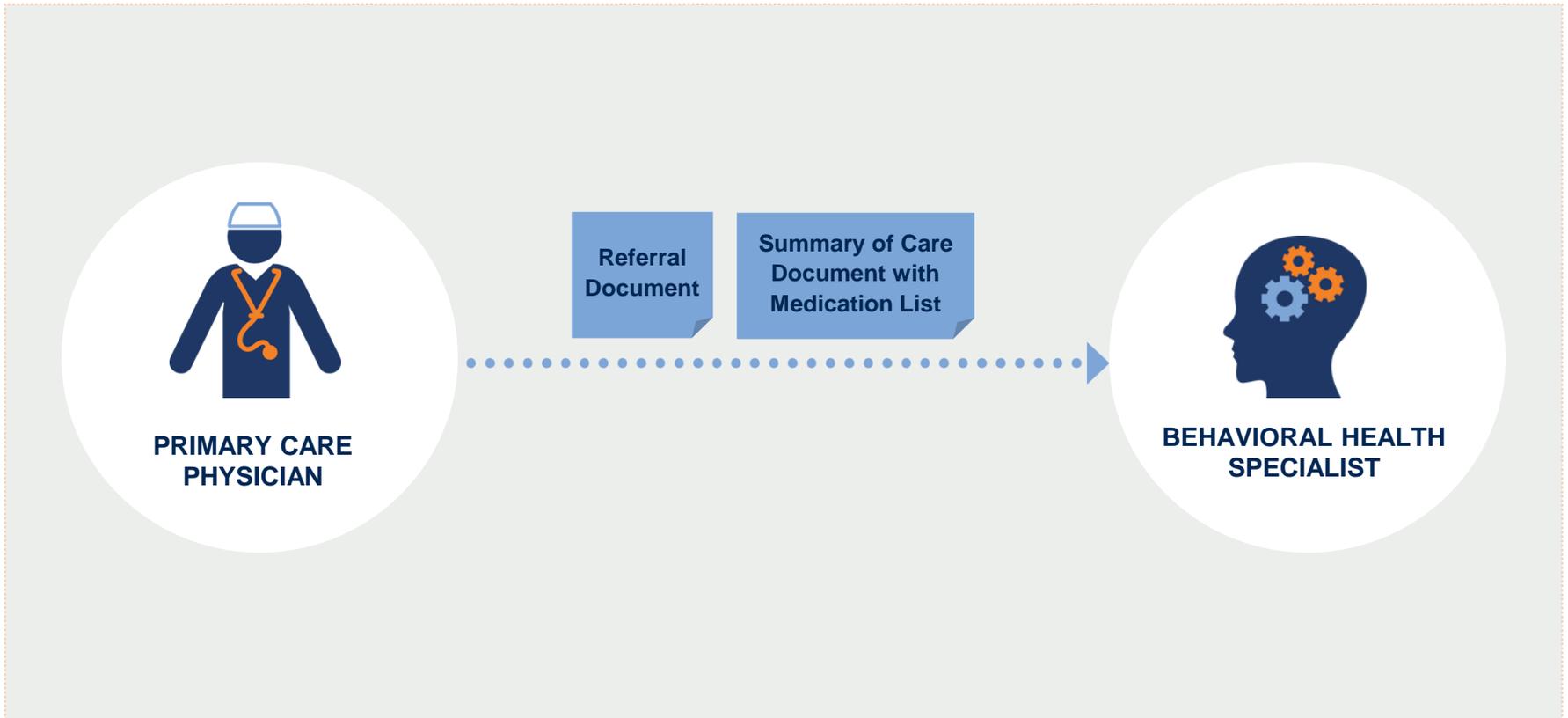


SUMMARIES OF CARE USE CASE

REFERRAL REQUEST AND SUMMARY OF CARE DOCUMENT EXCHANGE FROM PRIMARY CARE PHYSICIAN TO BEHAVIORAL HEALTH SPECIALIST



GOAL

To improve specialty referrals to BH providers by sending the information needed by a BH specialist to safely treat the referred patient.

REFERRAL REQUEST AND SUMMARY OF CARE DOCUMENT EXCHANGE FROM PRIMARY CARE PHYSICIAN TO BEHAVIORAL HEALTH SPECIALIST

ORGANIZATION

Ambulatory Practice **A** and Behavioral Health Organization **B**.

GOAL

To improve specialty referrals to BH specialists by sending the information needed by a BH provider so they can safely treat the referred patient.

TRADING PARTNERS AND SYSTEMS

- Organization A - ambulatory practice; primary care physician (PCP), using a practiced-based EHR with a Direct Messaging gateway to the Mass Hlway;
- Organization B – behavioral health organization, using an EHR with a Direct Messaging gateway to the Mass Hlway.

DATA TO EXCHANGE

- Referral Document (.pdf);
- CCD - Summary of Care document.

STORY

The PCP provides care to a patient and determines they would benefit from being evaluated for behavioral health services. The PCP discusses this option with the patient and obtains the patient's consent to send their information over the Mass Hlway. The PCP sends the referral document and summary of care document via the Mass Hlway by searching for the behavioral health organization in the Mass Hlway Directory, which is accessible via the practice's EHR, then sends documents to the organization's Mass Hlway Direct Address.

The BH organization receives the referral and summary of care documents from the PCP. A Social Worker is assigned to meet with the patient to complete an evaluation to determine what services the patient will qualify for.