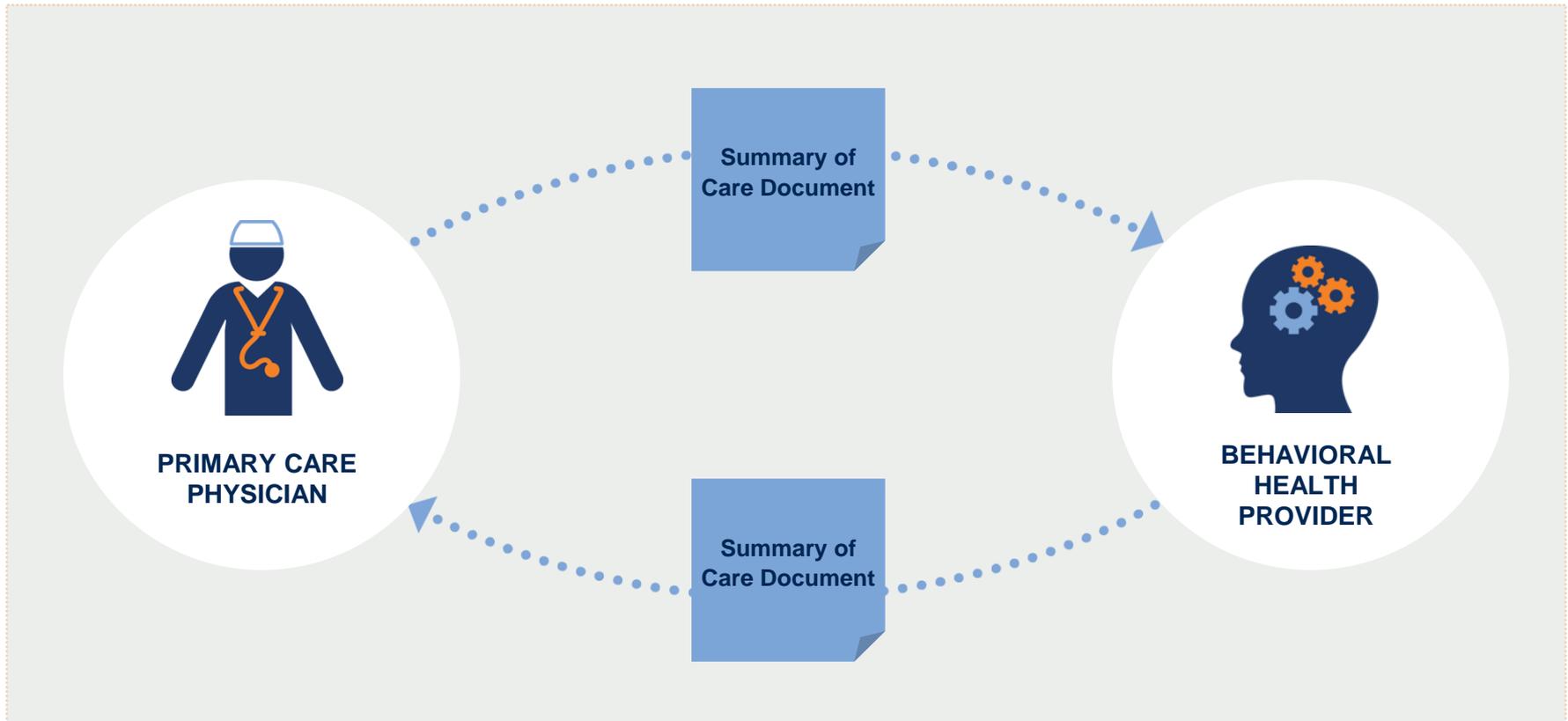


CARE COORDINATION USE CASE

SUMMARY OF CARE DOCUMENT EXCHANGE BETWEEN PRIMARY CARE PHYSICIAN AND BEHAVIORAL HEALTH PROVIDER



GOAL

To improve care coordination, support Patient Centered Medical Home standards, and achieve the Meaningful Use HIE and Medication Reconciliation objectives.

SUMMARY OF CARE DOCUMENT EXCHANGE BETWEEN PRIMARY CARE PHYSICIAN AND BEHAVIORAL HEALTH PROVIDER

ORGANIZATION

Ambulatory Practice and Behavioral Health Organization.

GOAL

To improve care coordination, support Patient Centered Medical Home standards, and achieve the Meaningful Use HIE and Medication Reconciliation objectives.

TRADING PARTNERS AND SYSTEMS

- Organization A - ambulatory practice; primary care physician (PCP), using a practiced based EHR with a Direct gateway to the Mass Hlway;
- Organization B – behavioral health organization, using Mass Hlway webmail.

DATA TO EXCHANGE

CCD - Summary of Care document.

STORY

The PCP provides care to a patient with a mental health diagnosis and determines a new medication needs to be prescribed to them for a physical symptom. The PCP explains to the patient that this information should be shared with their behavioral health provider and obtains the patient's consent to share their summary of care document with the psychiatrist. The PCP sends this document via the Mass Hlway by searching for the psychiatrist in the Mass Hlway Directory, which is accessible via the practice's EHR, then sends the summary of care document to the psychiatrist's Mass Hlway Direct Address.

The psychiatrist receives the summary of care record from the PCP. At the patient's next appointment, the psychiatrist obtains the patient's consent to share health information (including mental health information) with other healthcare providers, so that she can send a behavioral health summary of care document back to the patient's PCP, which includes a full list of medications prescribed by the psychiatrist. The psychiatrist can do this by logging into her Mass Hlway webmail account, searching for the PCP in the Mass Hlway Directory and sending the summary of care document to the PCP's Hlway Direct Address.