



Mass Hiway Newsletter

June 2020

For more information, visit www.masshiway.net
Refer a colleague to sign up for the newsletter [here](#)

HIE Spotlight Stories

The Mass Hiway, in collaboration with MeHI, develops health information exchange [HIE Spotlight Stories](#) to showcase progress implementing HIE throughout the Commonwealth. Spotlight stories describe an organization's challenge, how HIE provided an effective solution, and the impact this had on workflow efficiencies, communication, and patient care.

With assistance from the Mass Hiway, organizations have:

- Implemented new workflows to receive discharge summaries from Skilled Nursing Facilities;
- Streamlined the referral process; and
- Improved continuity of care for patients.

These are just some of the many successful use cases implemented by healthcare organizations across the state.

We encourage healthcare providers to review past use case stories for ideas, suggestions, and recommendations for future implementation.

[View HIE Spotlight Stories Here](#)

If you have a use case you would like the Mass Hiway and MeHI to showcase, contact MassHiway@state.ma.us.

Attestation Deadline Extension

The Executive Office of Health and Human Services (EOHHS) issued an [Administrative Bulletin, AB 20-47](#) effective May 1, 2020. EOHHS issued AB 20-47 to give Provider Organizations additional time to meet submission requirements of the Mass Hiway Regulations (101 CMR 20). These extensions align with the recent delays issued by the federal agencies overseeing health information exchange. The following changes have been made:

- Attestation deadline **extended to December 31, 2020.**
 - The new attestation window will run from **August 1, 2020, to December 31, 2020.**
- Acute Care Hospital Year 4 fines **are waived.**

- In 2019, Acute Care Hospitals were in Year 4 and were required to send and receive use cases using Hlway Direct Messaging by December 31, 2019. EOHHS is waiving fines for Acute Care Hospitals that did not meet this requirement. **However, these organizations are still expected to submit attestation or exception forms by December 31, 2020.**
- ADT Requirement extended to **January 1, 2021.**
 - Acute Care Hospitals will be required to submit ADT data to a Certified Event Notification Service (ENS) vendor by **January 1, 2021.**

[Read the full EOHHS Bulletin](#)

If you have any questions, email MassHlway@state.ma.us or call 1-855-MA-Hlway (855-624-4929)

Upcoming Webinars: Connection Requirements and Attestation

For 2020, the Mass Hlway Regulations (101 CMR 20.00) require all Acute Care Hospitals, all Community Health Centers, and Large and Medium Medical Ambulatory Practices to connect to the Mass Hlway. These organizations must meet the requirements by January 1, 2020 and submit an attestation form by December 31, 2020. During this webinar, participants will have the opportunity to learn about the Hlway connection requirements and how to submit their attestation forms online.

Tuesday, August 11, 2020
12-1 pm

[Register Here](#)

Tuesday, September 22, 2020
12-1 pm

[Register Here](#)

PD 2.0 Template

Last year, the Mass Hlway migrated its clients to an enhanced version of the Mass Hlway Direct Messaging System, known as Hlway 2.0. The new platform aligns with the latest interoperability standards.

Hlway 2.0 comes with a more advanced Provider Directory (PD 2.0), which makes it easier to look up providers with whom you may need to share health information. PD 2.0 is composed of Hlway Direct addresses submitted by provider organizations. Thus, it is critical that all providers in your organization with a Hlway Direct address submit to PD 2.0.

In order to improve PD 2.0's accuracy of Mass Hlway Direct addresses, we request that you fill in our redesigned Excel upload template. You can find the template on the [Hlway Provider Directory 2.0](#) web page under the "Download" section, along with instructions on how to complete the template.

Please email the completed template to MassHlway@state.ma.us with subject line "Provider Directory."

Please review the new Provider Directory specifications to ensure all required information is provided by your organization, so it can be included in the next PD 2.0 update.

We appreciate your assistance with ensuring that PD 2.0 is accurate and robust. This will enable the Commonwealth's continued move towards the secure electronic exchange of health information.

If you have additional questions regarding this processor the template, please contact your Hlway Account Manager or send an email to MassHlway@state.ma.us. You can also call **1-855-MA-Hlway** and press 1 and we'll put you in touch with your Account Manager.

HAUS Services

The [Mass Hlway](#) offers Hlway Adoption and Utilization Support (HAUS) Services to assist organizations in the effective deployment of HIE to enhance care coordination. There are three tracks available to receive HAUS Services:

- Healthcare organizations participating in MassHealth programs such as Accountable Care Organizations (ACOs), Community Partners (CPs), and Community Service Agencies (CSAs);
- Provider organizations that need to meet the Hlway Connection Requirement per the Mass Hlway Regulations (101 CMR 20.00); and
- Healthcare organizations that want to use Direct Messaging to support care coordination between healthcare providers.

Organizations participating on any track will receive HAUS Services free of charge.

Learn more about HAUS Services

Visit the HAUS Services webpage to find valuable resources including informational webinars and HAUS project tools.

HIT in the News



[HHS unveils](#) detailed COVID-19 guidance to enhance data reporting



[COVID-19 presents](#) a new chance to make telehealth accessible to the underserved



[How to promote](#) health equity through EHR patient portals, mobile apps



[Cloud database](#) of COVID-19 patient data to aid pandemic efforts



[Report:](#) state of health IT private equity in the era of COVID-19



[Alert fatigue](#) and clinical burnout are a very real phenomenon

