

Updates from the Mass HIway



Mass HIway News & Updates

Welcome to the August edition of the Mass HIway Newsletter. Questions or comments? Email us at MassHIway@state.ma.us.

[Visit Our Website](#)

Updates from the HIT Council: August 1, 2016

Please refer to the full HIT Council Presentation [here](#).

Regulations Update

EOHHS is currently developing regulations regarding requirements to have a fully interoperable EHR and connections to the Mass HIway.

During the June 6th meeting, the Council raised six topics in regards to the regulations currently in development:

1. Defining Provider Organizations
2. Requirements for Provider Organizations with multiple entities
3. How the Direct Messaging requirement relates to Quality/Public Health Reporting
4. Defining sending and receiving HIway Direct Messages to meet the requirement
5. Incorporating Provider to Provider (P2P) communications outside of the HIway
6. Further clarification of Centralized opt-out for HIway-Sponsored Services

EOHHS discussed these topics with Advisory Groups and other stakeholders for further development of the regulations.

The proposed regulations timeline aims to promulgate regulations by January 2017 with anticipated public hearing and public comment period during Fall 2016.

Updates will be sent in this newsletter. Refer a colleague to sign up by going to www.masshiway.net and clicking "Sign Up for our Newsletter" to stay informed.

Special notice:

EOHHS anticipates that requirements will be phased in over a number of years, with the initial focus on hospitals, larger medical ambulatory practices, and community health centers. EOHHS anticipates that certain Provider Organizations, including behavioral health practices, dental clinics, and small and solo practitioners, will have a required connectivity date that is later than January 2017 and will be given a 1 year notice.

Comments or questions? Or if you represent a professional society or similar organization and want to coordinate a mass communication to your members, contact us at MassHIway@state.ma.us.

Increasing Provider-to-Provider Coordination on the HIway

Goal: Improve patient transitions of care among provider organizations through increased use of HIway Direct Messaging.

Approach: Support provider organizations with workflow modernization using Mass HIway resources who are experienced with technology and workflow improvement.

1. Establish technical readiness with provider organization and trading partner(s)
2. Engage clinical and business leadership (this is not an IT project)
3. Undertake one very focused care transition workflow improvement
4. Iterate with additional provider organizations and uses
5. Share lessons learned

Examples of clinical workflows targeted:

- Patient transition at discharge (e.g., Hospital to primary care)
- Patient transition at admission (e.g., Skilled nursing to Emergency Department)
- Patient transition(s) at referral (e.g., Primary care to Specialist consult and back)
- Administrative simplification (e.g., Mail/Fax/Scan/Attach process to Direct messaging process)

Work is underway with 6 provider organizations!

Interested in getting involved? Mass HIway is looking to expand this work to other provider organizations and trading partners with the following attributes:

- *Aligned high priority clinical goals* (e.g., Reduction of re-admissions, elimination of medication errors at care transitions)
- *Aligned incentives* (e.g., Meets meaningful use objectives for Health Information Exchange and Medication Reconciliation, Satisfies accountable care contract)
- *Intra-organizational workflow required* among two motivated organizations (e.g., Coordinated primary and hospital care)

Ready to get started? Contact Mark Belanger, Mass HIway Account Management team lead at mbelanger@maehc.org

NEW Mass HIway Directory

The Massachusetts eHealth Collaborative (MeHI) has created an interactive web-based Mass HIway Directory. The map lists provider organizations on the Mass HIway, status, organization type, and location.

This map will be updated by Mass HIway and MeHI monthly, and is accessible at either:

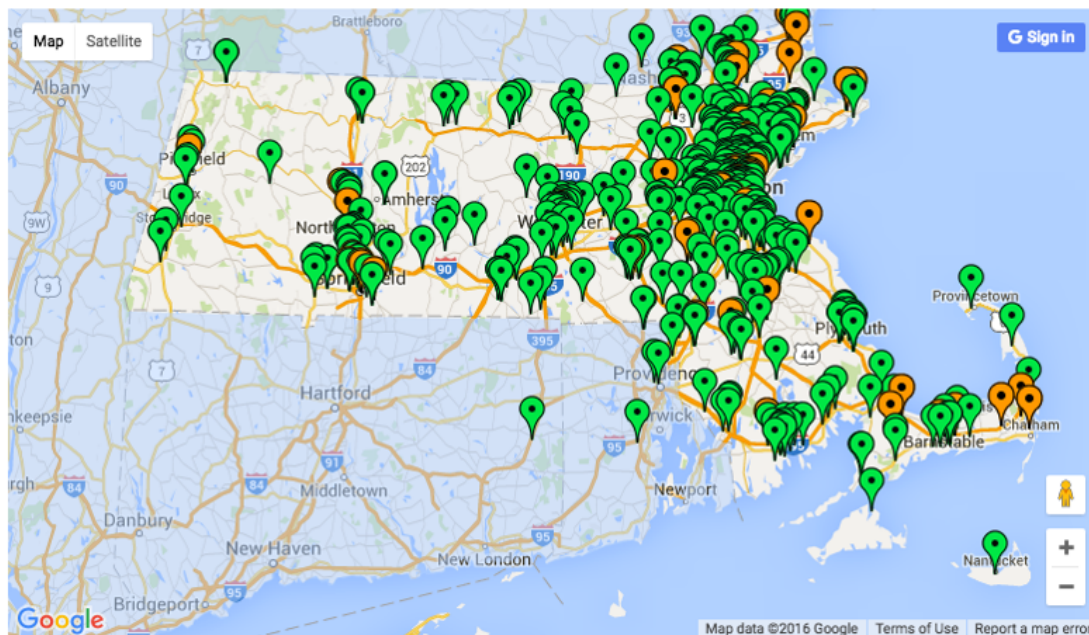
- <http://mehi.masstech.org/education/mass-hiway-directory>
- <http://www.masshiway.net/HPP/Resources/ParticipantList/index.htm>

Mass Hlway Directory

This directory lists organizations enrolled in the Mass Hlway, ranging from practices to hospitals, covering primary, ambulatory, acute, long-term, post-acute, behavioral health, home health and other facilities. New participants enroll daily, and participants produce millions of Hlway transactions. Use the filters to search for organizations who participate. **Read these guidelines before sending messages to other participants on the Hlway.** Participants are categorized as:

- **Enrolled:** Executed Mass Hlway Agreement. Working with Hlway and technology vendors on implementation
- **Connected:** Physically connected and technically ready to exchange health data over the Mass Hlway

A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P | Q | R | S | T | U | V | W | Y | Z |



Connected Enrolled

Mass Hlway Participation Update

New Participants May 21st-July 20th:

- Cape & Islands Plastic Surgery
- Cape Cod Pediatrics LLP
- DermCareLLC
- Giordano, Robert MD
- Maxim Healthcare Services
- Natick Visiting Nursing Association, Inc.

New Connections May 21st-July 20th:

- Cape Cod Dermatology
- Cape Cod Pediatrics LLP
- Cape Cod PHO
- Children's Health Care
- DermCareLLC
- Giordano, Robert MD

New HISP Connections in progress:

- ASP.md
- eClinicalWorks Plus
- Care 360

Usage and Availability Trends

Mass HIway maintained 100% availability for July and 99.73% availability in June. Of the last 13 months, availability dipped below the target 99.9% only 5 times. Successful stabilization efforts have contributed to:

Overall growth in HIway transactions: Up 123% over last year, 7.5% avg. monthly growth

Growth across the use cases:

PH reporting:	Up 126% over last year, 7.7% avg. monthly growth
Quality reporting:	Up 128% over last year, 7.8% avg. monthly growth
Provider to Provider:	Up 90% over last year, 6% avg. monthly growth
Provider to Payer:	Up 7% over last year, .6% avg. monthly growth

In the News

- Privacy Rules, Separation of Systems Hamper Behavioral Healthcare. [Health Data Management.](#)
- Twiage launches at 3 Steward Health Hospital Systems. [Health IT and CIO Review.](#)
- BFIT Prepares students to become HIT professionals. [Bay State Banner.](#)
- Stanley Healthcare and Intersystems Partner to Bring IoT to Healthcare. [Businesswire.](#)
- HHS Targets Population Health, Big Data with \$36mil in Grants. [Health IT Analytics.](#)
- Health Information Exchange Market Worth \$2.2bil by 2024. [PRNewswire.](#)
- Do EHR Vendors Influence User's Health Information Exchange. [EHR Intelligence.](#)

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